

# Troubleshooting

Item Number: KE219 / 86169SIL **Hidden Pedometer Watch**

## **Issue #1:**

The steps wouldn't track correctly. It was adding more or less steps than were being taken, it would randomly add steps when getting up or sitting down.

- Users should turn the pedometer off when not walking and turn it back on when walking in order to remove the false steps from being added. Users have to remember to turn it on and off each time you get up or sit down (before sitting down or false steps are added as you sit).

## **Issue #2:**

How to set either Metric or Imperial measurements.

- If you want to change to imperial (e.g. Miles, inches) then press the UP button.

## **Issue #3:**

How to change the battery.

- The instruction shows users how to change battery. It is recommended that replacing the battery should be done by a professional jeweler.

## **Issue #4:**

How to remove links.

- It is recommended that users should seek a professional jeweler for removing extra links.

## **Issue #5:**

Digits on screen shake.

- The hidden digits on screen are very sensitive. Those digits may shake if users touch / press the screen.